



RESIDENTIAL PEST MANAGEMENT PROGRAM

1-800-332-7805

www.mccloudservices.com

McCloud Services has been successfully providing residential pest services since 1904. With a staff of dedicated personnel, we have the knowledge, experience, and education to see that the job is done right.

TRUST THE EXPERTS

SAFE & EFFECTIVE PEST MANAGEMENT



Household pests can be more than a nuisance;

they can be a threat to your health and property. Supported by a 100 year old company, McCloud's team of Service Specialists are experts trained to achieve control of the toughest pest management challenges. McCloud's technical training combines classroom and on-the-job experience.



McCloud's Service Specialists have a solid knowledge of pests, their origin, and proper pest management tactics.

Quick

Protection starts with a free evaluation. Contact McCloud Services at **1-800-269-3223** or visit us at **www.mccloudservices.com**. Based on your answers to a few quick questions, we will give you a quote for a Residential Pest Management Program that best fits your needs.

Convenient

If you accept our recommendation, we will schedule service at a time that works for you.

Complete

The conditions that attract one kind of pest to your home will often bring others. Your McCloud's Service Specialist has the knowledge and expertise to rid your home of all household pests.

Lasting

Pests that thrive in your area will almost always try to invade your home. McCloud's Service Specialists are knowledgeable about local pest pressures. McCloud's Residential Pest Management Program won't just rid your home of pests. It will keep them out.

Protection

The McCloud Services Residential Pest Management Program is based on scheduled service visits. If a pest problem develops between scheduled services, we will take care of it at no extra cost.

If you currently have a pest problem, McCloud will address it quickly and professionally. We use the latest, lowest risk, techniques to control a variety of species of residential pests.



ENVIRONMENTAL COMMITMENT



Committed to your safety and the environment

We take our cues from nature not only in the design of our pest management programs, but also in our corporate philosophy. As a result we approach solving pest management issues within the context of the natural ecology, by exploring and implementing innovative alternatives to traditional pesticides.

In order to protect the health and safety of our clients, their employees and customers, and the integrity of our client's brands, McCloud Services strives to lessen the negative impact on the environment arising from our business activities and to encourage an ecological mindset within our staff. We emphasize the need for our people to wisely use resources by training them in proper use and disposal of environmentally sensitive materials, in conjunction with minimizing the overall use of these materials in our operations, giving equal consideration to the material's impact on:

- The safety of the people effected by it
- The efficacy
- The environment

McCloud Services assures leadership in environmental care by operating in compliance with applicable safety and environmental regulations and laws, and by exceeding regulatory requirements in both degree and timing wherever possible.

We respect the earth on which we are all dependent. We value our society, the communities where our customers and employees live, and the quality of the world which future generations will inherit.

Honesty, integrity and respect

McCloud Services' mission is to protect our customer's health, property, food, and the environment. In doing so, we pledge to promote the highest level of safety for our employees and for the general public. All employees are required to act in accordance with our core values, in both their relationships with each other and our customers;

- We base our reputation on a total commitment to honesty.
- The foundation of all our relationships is integrity and we will honor all employee and customer relationships with truth and fairness.
- We respect the business relationships we develop and we respect our employees' personal lives.
- A safety-first approach is incorporated into every service we provide and every product we offer.
- We are committed to providing services and products that are consistently superior in quality and value.

LASTING PROTECTION



Cost Effective

McCloud Service's **It's Covered!**[™] is the most thorough and extensive residential coverage in the business. This program includes interior protection against the following list of pests. In addition, McCloud Services will provide pest management programs for seasonal invading insects such as Asian Lady Beetles and Cluster Flies when necessary. If a pest problem develops between scheduled services, we will take care of it at no extra cost.

Covered Pests:

Norway Rats	Ground Beetles
Roof Rats	Millipedes
House Mice	Wasps / Bees <i>(Structure-Based Nests Only)</i>
Wood Roaches	Fleas
German Cockroaches	Crickets
Oriental Cockroaches	House Spiders
American Cockroaches	Cellar Spiders
Box Elder Bugs	Ants <i>(Pavement Ants, Odorous House Ants, Argentine Ants, Field Ants, Larger Yellow Ants only)</i>
Sow / Pill Bugs	
Earwigs	
Centipedes	
Silverfish / Firebrats	

Locations

McCloud Corporate Headquarters - 800-332-7805

Schaumburg, Illinois - 800-222-4798

Alsip, Illinois - 800-421-6437

QuadCities - 800-772-1956

Pekin, Illinois - 800-269-3223

Decatur, Illinois - 800-428-0026

St. Louis, Missouri - 800-733-5735

Nashville, Tennessee - 800-525-2671

Louisville, Kentucky - 800-525-2671

Indianapolis, Indiana - 800-352-2315 2645

Kansas City, Missouri - 800-231-8660

About us

McCloud Services is truly a client-driven organization. We operate by two fundamental business values:

- Everything we do is aimed at exceeding our customer's expectations – always.
- We are a family owned organization. Rather than focusing on dividends for public stockholders, McCloud Services' interests lie with reducing our client's risk and adding to their well being.

What that means for you is that you can depend on McCloud Services to apply significant resources and innovative methods toward managing pests, and to utilize safe and cost effective residential pest management programs.